

# Design Agents: A Post-Acquisition Reform Cost-Benefit Analysis

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# Design Agents: Overview

- Introduction
- Survey of Literature
- The Phenomenon: Buildup and Demise
- The Programs & the Research Questions
- Quantitative Analysis
- Qualitative Analysis
- Findings
- Recommendations



# Design Agents: Introduction

- By definition, they perform during early part of acquisition lifecycle (SD&D). Roles include:
  - Requirements Generation
  - Technology Development
  - Systems Integration
  - Other (Source Selection, Supply Chain Management, Testing, Validation)
- "Design Agent" sometimes synonymous with "Lead Systems Integrator"
- ... all premised on the notion that Industry is more efficient, performing traditionally (but not inherently) Governmental functions

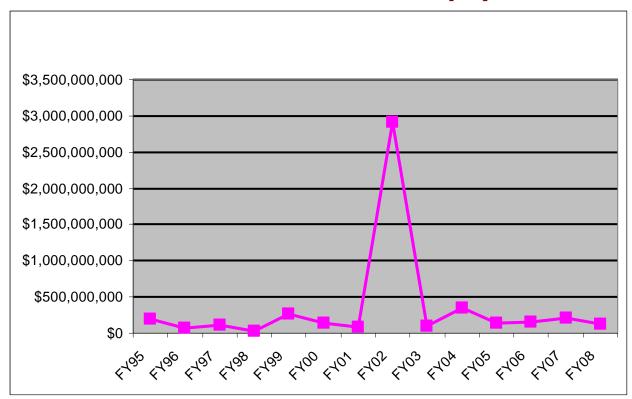
# Design Agency & Acquisition Reform: Changing Climate

- Post-Cold War: Dramatic DoD budget cuts
- Resource scarcity -> Reforms of 1990s
- FARA of 1996 host of competing values (Efficiency vs. Fairness, Accountability, Transparency)
- Ten Years Later: Political / Regulatory Climate Changes
- Public-Private Sector Dynamics
  Where are we now? Who's really in charge?

# Survey of Literature and Theory

- No Rigorous Analyses of Design Agency...yet!
- Contracting Out Debate (Goodsell, 2007; Globerman & Vining, 1996; Smith & Smyth, 1996; Miles & Snow,1992)
- Demanding Customer and the "Hollow Organization" (Crawford & Krahn, 1998; Rickover, 1962)
- Lead Systems Integrator (Army's Future Combat System Flood & Richard, 2005)
- Large-Scale Systems Integration (Baron, 2007)
- Besal & Whitehead (2001): Contractors in T&E

# Design Agent Contracts: Dollar Value Climaxed in 2002 with DD(X) ~\$3B



Source: http://www.defenselink.mil/contracts/archive.aspx

### Design Agent Contracts: Prevalence

- 1995-2001: Dozens of announcements for Design Agent work (Mk41 VLS, AN/SQS-89, PFG-2, Mk15 CIWS, CEC)
- 2002: Phenomenon climaxed with ~\$2.9B Design Agent contract award for DD(X)
- 2003-2008: Purity of Design Agent work increasingly suspect (DDG-51 class services, etc.)

### Design Agent-Led Programs: Mk 41 VLS



Photo: Global Security.org

Lockheed Martin: Design Agent for software, systems engineering and integration of Mk 41 Vertical Launching System.

United Defense Limited Partnership (now BAE Systems): Design Agent for structural and mechanical portions, VLS canisters.

> \$91M in contract awards

#### Design Agent-Led Programs: Trident Missile



#### Charles Stark Draper Lab

Design Agent for MK-2, MK-3, MK-5, and MK-6 guidance test equipment

>\$276M in contract awards (FY95\$)

Photo: Massachusetts Institute of Technology

### Design Agent-Led Programs: Mk 53 DLS

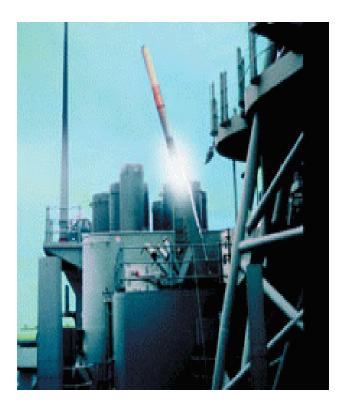


Photo: U.S. Navy

# Sippican (now Lockheed Martin)

Hardware, Software, Systems Engineering & Design Agent services for Mk 53 Decoy Launching System.

>\$5M in contract awards (FY01\$)

### Design Agent-Led Programs: Mk 92 FCS



#### Lockheed Martin

Design Agent Engineering & Tech Support for Mk 92 Fire Control System.

>\$43M in contract awards (FY06\$)

Photo: GlobalSecurity.org

### Design Agent-Led Programs: CIWS



#### Raytheon

Engineering & Design Agent Services for Mk 15 PHALANX Close-In Weapon System.

> \$16M in contract awards (FY99\$)

Photo: Defense Industry Daily

# Design Agent-Led Programs: SM-2



Photo: U.S. Navy

### Raytheon

Design Agent services and test equipment for Standard Missile 2.

> \$65 million in contract awards

### Design Agent-Led Programs: CEC



#### Photo: U.S. Navy

#### Raytheon

Design Agent to support existing Cooperative Engagement Capability baselines, equipment and computer program installations at Raytheon's engineering labs, land-based test sites, Navy field activities, Fleet assets and other Government assets.

> \$200 million in contract awards

#### Design Agent-Led Programs: Nuclear Subs



# Electric Boat (now General Dynamics)

Design Agent services for submarines and shore facilities.

> \$800 million in contract awards

Photo: U.S. Navy

# Design Agent-Led Programs: DD(X)



# Ingalls Shipbuilding (now Northrop Grumman)

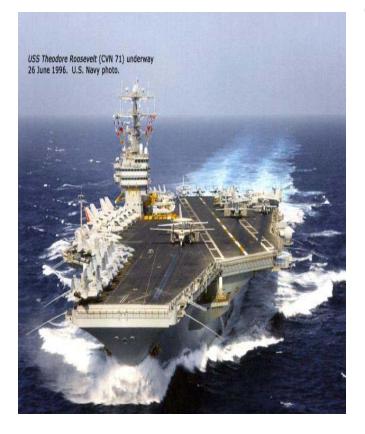
Agent for the design, build and test of engineering development models for major subsystems and components for the DD(X) class of destroyers. Note: When program transitioned to Detail Design Integration phase, acquisition strategy changed.

> \$2.9 Billion in contract awards (FY02\$)

Art: DDG1000.com

# Design Agent-Led Programs: Carriers

(Ship Alts & Logistics)



# Newport News (now Northrop Grumman)

Design Agent for ship alteration and logistics support packages.

> \$20 million in contract awards (FY04\$)

Photo: U.S. Navy

### Design Agents: Research Questions

- Has the Design Agent phenomenon driven up acquisition costs for DoD programs? (Quantitative Analysis)
- Have Design Agent initiatives generally weakened DoD's ability to coordinate and control its major programs?
   (Qualitative Analysis)

# Design Agent vs. Navy-Led: Programs Studied

#### Cooperative Engagement Capability (Raytheon)

- Hardware and software
- System of sensors

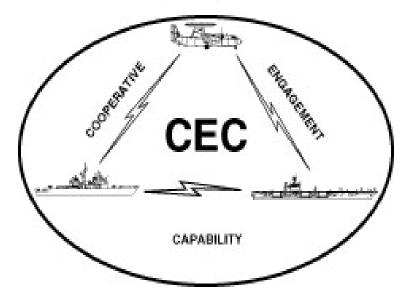
#### Virginia-Class Submarines (Electric Boat)

System of systems

#### **Arleigh Burke Destroyers** (Navy)

System of systems

# Cooperative Engagement Capability



Recurring SCN estimates range from \$6.586M to \$11.23M

Raytheon performed Design Agent role; however...

Naval Surface Warfare Center Dahlgren was Software Support Activity and Systems Engineering/Integration Agent.

Johns Hopkins University Applied Physics Lab was Technical Direction Agent, developing specs and prototyping systems.

# Virginia-Class Subs

Recurring SCN estimates of \$1.9B (FY05\$) were based on two ships per year and joint-production efficiency.

Actual Average Unit Production Cost of ~ \$2.3 billion (FY05\$) were driven by long production breaks and quantity of one ship per year.

Electric Boat (GD) was Design Agent; Northrop Grumman was alternate shipbuilder.



# Arleigh Burke Destroyers (DDG 51)



Photo: U.S. Navy

First Ship was ~ \$1.1B (FY85\$) AUPC for Follow Ships ~ \$900M (TY\$)

Volatility driven by cost-quantity relationships, as well as industrial base concerns and program interdependencies (delay of DD-21; alignment of LPD-17).

Strong Navy leadership steered DDG-51 to long-term success.

Navy was Design Agent; Lockheed Martin was Combat Systems Integrator.

Bath Iron Works & Ingalls: Shipbuilders.

# Design Agents: Case Studies

- Cooperative Engagement Capability:
   Ongoing development & improvement (~20 years) overseen by well-balanced team.
- Virginia Class: Cost overrun driven by costquantity relationship and schedule dynamics.
- Arleigh Burke Class: Conscientious balancing of cost-quantity relationship and program interdependencies by Navy leaders.

# Design Agents: Findings

- Cost comparisons of "Design Agent"-led programs to traditional DoD-led programs are difficult, as roles often transcend labels.
- Cost comparisons of Military / civilian / contractor personnel are straightforward, but must be understood in (qualitative) context.
- Cost-sharing arrangements (Facilities, Software) as well as intra-Government transactions (GFE/GFI) must be clearly understood.

# Design Agents: Findings

- Delegation of leadership responsibility puts the Navy's technical competence and programmanagement capacity at risk.
- Pressured by profit watchers, industry may sacrifice quality to meet schedule and cost goals.
- Poor progress is often discovered too late.
- Concentration of industry power
  - Stifles innovation / erects firewalls
  - Decreases diversity of subcontractors
  - Compromises fair business practices

Best arrangements balance power among FFRDCs, Industry, and Government entities.

#### Recommendations

"...another order of attenuation is reached when contractors do all the managing related to the mission."

- Goodsell, 2007

- Boost Government role throughout development
- Rebalance risk and rewards for all
- Re-invent the Navy's personnel system
- Re-ignite competitive zeal



# Concluding Thoughts...

- Continue to weigh costs and benefits, as market forces influence opportunities for competition, expansion of supplier base, and as regulatory changes create new dynamics.
- Stay tuned to political feasibility & public trust issues, as well as evolving norms for business practices in times of war.
- The policy cycle never ends!